
Value Added Server

Value Added Servers (VAS), such as the Meridian Mail MP are connected to the SL-1 through a Command and Status (CSL) Link. Problems and status of these links are reported in VAS messages.

VAS messages

VAS0001 vapid cust A CSL DATA data service access TN message has been sent to the Server, and a timer has been set up for the response.

VAS0002 vapid cust A CSL DATA VMS access TN message has been sent to the Server, and a timer has been set up for the response.

VAS0004 vapid cust A CSL DATA primary data service access code message has been sent to the Server, and a timer has been set up for the response.

VAS0005 vapid cust A CSL DATA VMS access code message has been sent to the Server, and a timer has been set up for the response.

VAS0006 vapid cust t A CSL DATA add data service DN message has been received from VAS Server. Data service DN has been added to the DN tree.

VAS0007 vapid cust t A CSL DATA delete data service DN message has been received from VAS Server. Data service DN has been removed from the DN tree.

VAS0008 vapid The CO Admin audit of VAS-ID Server has begun.

VAS0010 This message indicates that the application was successfully enabled on an AML link. The information is displayed in the following expanded format when alarm filtering is configured (package 243).

VAS010 mm/dd/yy hr:min:sec 00000 MSG APPLICATION ENABLED OPRDAT:
VSID xx APPL yyyy

The reduced format shown below appears when package 243 is not enabled.

VAS010 VSID xx APPL yyyy

Where: xx = VAS ID and yyyy = application name

VAS0011

This message indicates that the application previously established on an AML link was disabled. The information is displayed in the following expanded format when alarm filtering is configured (package 243).

VAS011 mm/dd/yy hr:min:sec 00000 MSG APPLICATION DISABLED?

OPRDAT: VSID xx APPL yyyy REASON zzz

Where:

1. xx = VAS ID
2. yyyy = application name
3. zzz = the reason the application failed
4. LINK OUT OF SERVICE = The application was disabled because the link was removed from service. Restore the link before enabling the application. The link must be restored before the application can be re-enabled.
5. MANUALLY DISABLED = The application was disabled in LD 48.

Action: Re-enable the application.

6. UNKNOWN = The reason the application failed is unknown.

Action: Contact your technical support group.

VAS0012

This message indicates that the application could not be enabled. The information is displayed in the following expanded format when alarm filtering is configured (package 243).

VAS012 mm/dd/yy hr:min:sec 00000 MSG FAILED TO ENABLE APPLICATION
OPRDAT: VSID xx APPL yyyy REASON zzz

The reduced format shown below appears when package 243 is not enabled.

VAS012 VSID xx APPL yyyy REASON zzz

Where:

xx = VAS ID

yyyy = application name

zzz = the reason the application failed

1. LINK OUT OF SERVICE = The application could not be enabled because the link to the application processor is out of service. The link must be enabled before the application.

Action: Restore the link before enabling the application.

2. REQUEST REJECTED = The application is not ready or is unequipped on the application processor. Be sure all the required packages are equipped and ready.

3. INVALID STATE = The association with the application processor is in an invalid state.

Action: Disable and re-enable the link before enabling the application.

4. ASSOC. EXISTS = A link error exists.

Action: Disable and re-enable the link prior to enabling the application.

5. MSG NOT SENT = The message to enable the application could not be sent to the application processor.

Action: Disable and re-enable the link prior to enabling the application.

6. UNKNOWN = Unknown cause for failure.

Action: Contact your technical support group.

VAS0013

This message indicates that the application processor received a badly structured message from the Meridian 1. The information is displayed in the following expanded format when alarm filtering is configured (package 243).

VAS013 mm/dd/yy hr:min:sec 00000 MSG APPLICATION PROTOCOL ERROR
OPRDAT: VSID xx APPL yyyy DATA zzz

The reduced format shown below appears when package 243 is not enabled.

VAS013 VSID xx APPL yyyy DATA zzz

Where:

xx = VAS ID

yyyy = application name

zzz = is intended for technical support personnel only

Action: Repeat the task performed when this message was received. Contact your technical support group if this message is repeated.

VAS0020

This message indicates that the Voice Mailbox (VMB) database audit has been invoked either manually in LD 48, or by the periodic 5 day audit. The information is displayed in the following expanded format when alarm filtering is configured (package 243).

VAS020 mm/dd/yy hr:min:sec 00000 MSG VMB AUDIT INITIATED

VAS0021 This message indicates that the Voice Mailbox (VMB) database audit has been completed. If DATA_CORRECT = ON in LD 17. No action is necessary. If DATA_CORRECT = OFF, any reported mismatches must be corrected manually. The information is displayed in the following expanded format when alarm filtering is configured (package 243).

VAS021 mm/dd/yy hr:min:sec 00000 MSG VMB AUDIT COMPLETED
OPRDAT: x AUDITED y MISMATCHES FOUND z ERRORS

VAS021 mm/dd/yy hr:min:sec 00000 MSG VMB AUDIT COMPLETED?
OPRDAT: x AUDITED y MISMATCHES CORRECTED z ERRORS

The reduced format shown below appears when package 243 is not enabled. VAS021 x AUDITED y MISMATCHES FOUND z ERRORS

VAS021 x AUDITED y MISMATCHES CORRECTED z ERRORS

Where:

x = the number of VMBs audited

y = the number of mismatches found or corrected

z = the number of transaction errors

VAS0022 This message indicates that the Voice Mailbox (VMB) database audit that was running has been aborted. The information is displayed in the following expanded format when alarm filtering is configured (package 243).

VAS022 mm/dd/yy hr:min:sec 00000 MSG VMB AUDIT ABORTED
OPRDAT: x AUDITED y MISMATCHES FOUND z ERRORS

VAS022 mm/dd/yy hr:min:sec 00000 MSG VMB AUDIT ABORTED
OPRDAT: x AUDITED y MISMATCHES CORRECTED z ERRORS

The reduced format shown below appears when package 243 is not enabled.

VAS022 x AUDITED y MISMATCHES FOUND z ERRORS

VAS022 x AUDITED y MISMATCHES CORRECTED z ERRORS

Where:

x = the number of VMBs audited

y = the number of mismatches found or corrected

z = the number of transaction errors with Meridian Mail

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- VAS0023** This message indicates that a mismatch was found by the VMB database audit. This message appears when DATA_CORRECT = OFF in LD 17. The Voice Mailbox data must be compared between the Meridian 1 and Meridian Mail. The data can be corrected on either the Meridian 1 or Meridian Mail. The information is displayed in the following expanded format when alarm filtering is configured (package 243).
- VAS023 mm/dd/yy hr:min:sec 00000 MSG VMB MISMATCH FOUND OPRDAT:
CUST x DN yyyy
- The reduced format shown below appears when package 243 is not enabled.
- VAS023 CUST x DN yyyy
- Where:
- x = the customer number
- yyyy = the Directory Number with mismatched Voice Mailbox data
- VAS0024** This message indicates that a mismatch was found by the VMB database audit, and corrected. This message appears when DATA_CORRECT = ON in LD 17. The information is displayed in the following expanded format when alarm filtering is configured (package 243).
- VAS024 mm/dd/yy hr:min:sec 00000 MSG VMB MISMATCH FOUNDOPRDAT:
CUST x DN yyyy
- The reduced format shown below appears when package 243 is not enabled.VAS024 CUST x DN yyyy
- Where:
- x = the customer number
- yyyy = the Directory Number
- VAS0025** This message indicates that the VMB database upload was invoked from LD 48. The information is displayed in the following expanded format when alarm filtering is configured (package 243).
- VAS025 mm/dd/yy hr:min:sec 00000 MSG VMB UPLOAD INITIATED
- VAS0026** This message indicates that the VMB upload completed. The information is displayed in the following expanded format when alarm filtering is configured (package 243).
- VAS026 mm/dd/yy hr:min:sec 00000 MSG VMB UPLOAD
COMPLETEDOPRDAT: x UPLOADED y DELETED z ERRORS
- The reduced format shown below appears when package 243 is not enabled.
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VAS026 x UPLOADED y DELETED z ERRORS

Where:

x = the number of VMBs uploaded

y = the numbers of VMBs deleted on the Meridian 1 (note that Meridian 1 Voice Mailboxes are deleted if a mailbox is not configured on Meridian Mail)

z = the number of transaction errors with Meridian Mail

VAS0027

This message indicates that a VMB upload that was running was aborted. The information is displayed in the following expanded format when alarm filtering is configured (package 243).

VAS027 mm/dd/yy hr:min:sec 00000 MSG VMB UPLOAD ABORTED OPRDAT:
x UPLOADED y DELETED z ERRORS

The reduced format shown below appears when package 243 is not enabled.

VAS027 x UPLOADED y DELETED z ERRORS

Where:

x = the number of VMBs uploaded

y = the numbers of VMBs deleted on the Meridian 1 (note that Meridian 1 Voice Mailboxes are deleted if a mailbox is not configured on Meridian Mail)

z = the number of transaction errors with Meridian Mail

VAS0028

The Voice Mailbox on the Meridian 1 has been deleted during an upload because a corresponding upload because the corresponding Voice Mailbox does not exist on Meridian Mail. The information is displayed in the following expanded format when alarm filtering is configured (package 243).

VAS028 mm/dd/yy hr:min:sec 00000 MSG VMB DELETED OPRDAT: CUST x
DN yyyy

The reduced format shown below appears when package 243 is not enabled.

VAS028 CUST x DN yyyy

Where:

x = the customer number

yyyy = the Directory Number that had the voice mailbox deleted

VAS0030

A Voice Mailbox operation failed. The reasons and actions are listed below. The information is displayed in the following expanded format when alarm filtering is configured (package 243).

VAS030 mm/dd/yy hr:min:sec 00000 MSG VMB OPERATION FAILEDOPRDAT:
CUST x DN yyyy OPR zzzz REASON aaaaa

The reduced format shown below appears when package 243 is not enabled.

VAS030 CUST x DN yyyy OPR zzzz REASON aaaaa

Where:

x = customer number

yyyy = Directory Number

zzzz = the operation that failed (ADD, CHG, DEL, AUDT, UPLD)

aaaaa = the failure reasons and actions are listed below

GENERAL ERROR = A non-specific error has occurred while processing the transaction.

Action: Take the appropriate action for the SEER report on Meridian Mail.

VMB NOT FOUND = A Voice Mailbox does not exist for the specified DN. If DATA_CORRECT = ON, the user will be automatically created. If it is off, you must create the VMB manually.

BAD DIGIT IN VMB DN = Meridian Mail received a VMB DN with a bad digit.

Action: Re-enter the DN.

COS NOT DEFINED = The Class of Service specified is not configured for Meridian Mail.

Action: Either specify a different Class of Service, or configure the desired Class of Service.

BAD CHAR IN FNAME = Meridian Mail received a bad character in the First Name IE.

Action: Modify the name on the Meridian 1 so that it uses only characters supported by Meridian Mail.

BAD CHAR IN LNAME = Meridian Mail received a bad character in the Last Name IE.

Action: Modify the name on the Meridian 1 so that it uses only characters supported by Meridian Mail.

BAD DIGIT IN 2ND DN = Meridian Mail received a bad digit in the Second DN IE. Re-enter the Dn to be sure the problem is not due to a transmission error on the AML link.

Action: If this appears again, contact your technical support group.

BAD DIGIT IN 3RD DN = Meridian Mail received a bad digit in the Second DN IE. Reenter the Dn to be sure the problem is not due to a transmission error on the AML link.

Action: If this appears again, contact you technical support group.

ENTRY CORRUPT = More than one user was found with the same mailbox number. This may indicate a database corruption error.

DATA LOCKED = The Meridian 1 requested an operation that is currently in use by Meridian Mail maintenance or administration.

Action: If it is necessary to perform the task immediately, remove the Meridian Mail user and resend the request.

INVALID VMB DN = A mailbox cannot be configured for that DN because it has special significance for Meridian mail. Use another DN.

INVALID 2ND DN = A mailbox cannot be configured for that DN because it has special significance for Meridian mail. Use another DN.

INVALID 3RD DN = A mailbox cannot be configured for that DN because it has special significance for Meridian mail. Use another DN.

MSG TIMEOUT = Meridian Mail did not respond to the request within the timeout period, possibly due to heavy traffic on the link. Resend the request.

NO COS FROM MMAIL = Meridian Mail did not provide a Class of Service in the upload response message.

Action: Resend the upload request.

VMB UPLOAD FAILED = A Voice Mailbox could not be built on the core, possibly due to low memory on the Meridian 1.

Action: Resend the upload request.

NAME UPLOAD FAILED = A name could not be built on the core, possibly due to low memory on the Meridian 1.

Action: Resend the upload request.

SEND REQUEST FAILED = The request could not be sent to Meridian Mail for an unspecified reason.

Action: Resend the upload request.

UNKNOWN = Unknown cause for failure.

Action: Contact your technical support group.